



Information for Parents

Now that your child's program is a part of the Wonderschool community, you will receive some benefits as well!

- **Easy payments:** Pay your child care tuition securely and without hassle using your bank account or credit/debit card with scheduled payments. You will have access to full invoice histories and receive receipts for every payment made to your child care provider.
- **Content and educational resources:** Wonderschool publishes early childhood education resources on their website and social media, and hosts events and trainings for parents as well.
- **Clear communication:** Get daily program and individual child updates from your provider through the Wonderschool mobile app.
- **Open dialogue:** Every few months, Wonderschool sends a short survey to parents called a Care Check In. It's a great way to share your thoughts on your family's experience in your program and help make it even stronger. Our support team is also always available to answer your questions at hello@wonderschool.com.



Commonly Asked Questions

Does being on Wonderschool change anything about my program or the care my children receive?

Nope! Your child care provider and their program will not change because they have joined Wonderschool. They will still be providing high quality care, just with more business support.

As a parent, do I have to be a part of Wonderschool?

Your child care provider has chosen to use Wonderschool as a tool to operate their business, much like they might choose to use Quickbooks or any other type of software. Wonderschool will allow your provider to enhance their communication to you and streamline tuition payments, among other things – which benefits everyone!

Is there a processing fee if I use a credit card? Do I have to participate in Wonderschool's payment system?

Your child care provider will decide if they are using the online payment options through Wonderschool. The setup process for each family is quick and secure, and will give you access to things like automated invoice history and confirmed receipts. There is a small 2.85% fee for payments made with a credit card or debit card. If you prefer to pay with a bank account directly via ACH, you will not pay any fee for the transfer of your payments.

I pay for child care with a voucher / am a part of a subsidy program. Can I still use Wonderschool?

Yes! You can absolutely receive all the benefits of being a parent on Wonderschool even if you are paying with a child care voucher or are part of a subsidy program. Unless you are paying a portion out of tuition out of pocket, you will continue to pay your child care provider as you have already been. doing without any changes or billing through Wonderschool.